

Simply Healthcare Plans, Inc. - H5471 2018 Medicare Star Ratings*



The Medicare Program rates all health and prescription drug plans each year, based on a plan's quality and performance. Medicare Star Ratings help you know how good a job our plan is doing. You can use these Star Ratings to compare our plan's performance to other plans. The two main types of Star Ratings are:

1. An Overall Star Rating that combines all of our plan's scores.
2. Summary Star Rating that focuses on our medical or our prescription drug services.

Some of the areas Medicare reviews for these ratings include:

- How our members rate our plan's services and care;
- How well our doctors detect illnesses and keep members healthy;
- How well our plan helps our members use recommended and safe prescription medications.

For 2018 Simply Healthcare Plans, Inc. received the following Overall Star Rating from Medicare.

★ ★ ★ ★
4 Stars

We received the following Summary Star Rating for Simply Healthcare Plans, Inc.'s health/drug plan services:

Health Plan Services: ★ ★ ★ ★
4 Stars

Drug Plan Services: ★ ★ ★ ★
4 Stars

The number of stars shows how well our plan performs.

- | | |
|-----------|-------------------------|
| ★ ★ ★ ★ ★ | 5 stars - excellent |
| ★ ★ ★ ★ | 4 stars - above average |
| ★ ★ ★ | 3 stars - average |
| ★ ★ | 2 stars - below average |
| ★ | 1 star - poor |

Learn more about our plan and how we are different from other plans at www.medicare.gov.

You may also contact us 7 days a week from 8:00 a.m. to 8:00 p.m. Eastern time at 888-577-0212 (toll-free) or 711 (TTY), from October 1 to February 14. Our hours of operation from February 15 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern time.

Current members please call 877-577-0115 (toll-free) or 711 (TTY).

* Medicare evaluates plans based on a 5-star rating system. Star Ratings are calculated each year and may change from one year to the next.

Simply Healthcare Plans, Inc. is a Medicare-contracted coordinated care plan that has a Medicaid contract with the State of Florida Agency for Health Care Administration to provide benefits or arrange for benefits to be provided to enrollees. Enrollment in Simply Healthcare Plans, Inc. depends on contract renewal.

We do not discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability in our health programs and activities. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-577-0115 (TTY: 711). ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-877-577-0115 (TTY: 711).