



Hurricane Isaias

At Simply Healthcare, the health, safety, and wellbeing of our members is our number one priority. We will work tirelessly to provide you with the care, services, and resources needed both during and after the storm.

Should you need to reach us, please call our Member Services phone number located on the back of your ID card.

For members with disabilities or specialized healthcare needs, we encourage you to contact us so we can help coordinate your care during Hurricane Isaias.

If you need assistance regarding your healthcare needs such as medications or identifying providers, please call us at the phone number listed on the back of your ID card. For non-medical supplies or housing needs, please dial 311.

There are also services you can contact for emergency assistance or disaster relief. For emergency assistance or disaster relief:

- Call the American Red Cross at 1-800-733-2767
- Call the Federal Emergency Management Agency (FEMA) at 1-800-621-3362
- Dial 911 for a life-threatening emergency

In the event that our office is closed due to severe weather, you may leave a message 24 hours a day with a live operator and a representative will reach out to you as soon as possible.

Thank you!