



simplyhealthcareplans.com

Dear members' parents or legal guardians:

**Trouble gaining access to a pediatric therapist should never stand between your child and their health.** A pediatric therapist is an occupational, speech, or physical therapist who helps children build or rebuild motor, speech, and life skills. If you have access issues, then call or email us. We can help.

- Call Member Services at 844-406-2396 (TTY 711) Monday through Friday from 8 a.m. to 7 p.m. Eastern time.
- Email Martha Villalba at [maramathavillalbatherapyaccess@simplyhealthcareplans.com](mailto:maramathavillalbatherapyaccess@simplyhealthcareplans.com).

If you want to search for a pediatric therapist in the health plan network, you can search for one using our Find a Doctor tool on the member website, [simplyhealthcareplans.com/medicaid](https://simplyhealthcareplans.com/medicaid).

We want to make it as easy as possible for you to get the healthcare your child needs. We are here if you need us.

Sincerely,

Simply Healthcare Plans, Inc.