

Member Notice

On June 30, 2023, VIMARC, a print mail and fulfillment vendor reported that its subcontractor, Baesman Group, was affected by the compromise of a third party MOVEit application used to securely exchange files. The attack resulted in an unauthorized third party acquiring certain files that contained personal information.

Upon discovering the incident, the MOVEit servers were promptly taken offline, and Baesman Group has discontinued using the MOVEit software. As part of its investigation, the Baesman Group reviewed the data on the server at the time of the incident to determine who the data was related to. On or after January 29, 2024, we determined that data related to our members was contained within the impacted files.

Most impacted individuals have received direct notice of this event, but we were unable to contact a limited number of individuals and are providing this substitute notice.

For individuals affected by this incident, the categories of impacted personal information may include: Member First/Last Name, Address, Gender, Date of Birth, Phone, Language, Plan Benefit Package, Plan Type, Plan Name, CMS Member ID/Contract ID, Screening Information, Sensitive Services-Diagnosis, Provider Name/NPI Number and other rewards related information.

To learn more please visit, <https://wegetpersonal.baesman.com/privacy-event>

If you have additional questions, please call Experian's customer care team, toll-free call center at 1-855-873-7643 Monday through Friday between 9:00 a.m. and 11:00 p.m. and Saturday and Sunday between 11:00 am and 8:00 pm Eastern Time, excluding major U.S. holidays.