



Electronic data interchange moving to the Availity Portal

Summary of change: Effective December 1, 2018, the Availity Portal will be your partner for electronic data interchange (EDI) services. You may already be familiar with the Availity Portal as a claims clearinghouse, but it can do much more — it is also an intelligent EDI Gateway for multiple payers and will soon be the single EDI connection for Simply Healthcare Plans, Inc.

How does this change affect me?

Your organization will be able to submit and receive the following transactions through the EDI Gateway:

- 837 — Institutional claims
- 837 — Professional claims
- 837 — Dental claims
- 835 — Electronic remittance advice
- 276/277 — Claim status
- 270/271 — Eligibility request

How can I get started using the Availity EDI Gateway?

If you wish to submit directly to the Availity EDI Gateway, setup is easy. Go to the following website- <https://apps.availity.com/web/welcome/#/edi> to begin the process of connecting to the Availity EDI Gateway for your EDI transmissions. The Payer ID for EDI transmissions is **SMPLY**. If you wish to continue using your claims clearinghouse, please work with that organization to ensure connectivity; otherwise, no action is necessary on your part.

How do I register for electronic funds transfer (EFT)?

To register or manage account changes for EFT, go to the following secure electronic EFT registration platform website-

<https://solutions.caqh.org/bpas/Default.aspx?ReturnUrl=%2fbpas%2fdefault.aspx%2fse>.

This tool eliminates the need for paper registration, reduces administrative time and cost, and allows you to register with multiple payers at one time. If you were previously registered to receive EFT only, you must register using EnrollHub to manage account changes. No other action is needed.

How do I register for electronic remittance advice (ERA)?

Please use the Availity Portal to register and manage account changes for ERA. Vouchers for manager suppression of paper remittance are available at <https://anthem-int.columncloud.com/SR/paperSuppressionSR.jsp>.

What if I need assistance?

If you have any questions, please contact Availity Client Services at **1-800-AVAILITY (1-800-282-4548)** Monday to Friday, 8 a.m. to 7 p.m. Eastern time.